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EAST AREA COMMITTEE



AGENDA

To: City Councillors: Blencowe (Chair), Smith (Vice-Chair), Baigent, Barnett,

Benstead, Hart, Herbert, Johnson, R. Moore, Roberts, Robertson and

Sinnott

County Councillors: Kavanagh, Moghadas, Walsh and Whitehead

Dispatched: Wednesday, 29 June 2016

Date: Thursday, 7 July 2016

Time: 7.00 pm

Venue: Meeting Room - Cherry Trees Day Centre

Contact: Sarah Steed Direct Dial: 01223 457013

- 1 Election of Chair and Vice Chair EAC
- 2 Apologies For Absence
- 3 Declarations Of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Head of Legal should be sought **before the meeting.**

Minutes And Matters Arising

4 Minutes (Pages 5 - 20)

To confirm the minutes of the meeting held on 7 April 2016.

5 Matters & Actions Arising From The Minutes (Pages 21 -

24)

Reference will be made to the Committee Action Sheet available under the 'Matters & Actions Arising From The Minutes' section of the previous

meeting agenda.

General agenda information can be accessed using the following hyperlink:

http://democracy.cambridge.gov.uk/ieListMeetings.aspx?CommitteeId=147

Open Forum: Turn Up And Have Your Say About Non-Agenda Items

6 Open Forum

Refer to the 'Information for the Public' section for rules on speaking.

Items For Decision / Discussion Including Public Input

- 7 EAC Policing & Safer Neighbourhoods (Pages 25 34)
- 8 Environmental Reports EAC (Pages 35 60)
- 9 Appointment to Outside Bodies
 - Cambridge Airport Consultative Committee
 - East Barnwell Community Centre

Meeting Information

Open Forum

Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.

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Thursday, 7 April 2016

EAST AREA COMMITTEE

7 April 2016 7.00 - 10.15 pm

Present

Area Committee Members: Councillors Blencowe (Chair), Baigent, Benstead, Hart, Herbert, Johnson, Roberts, Robertson, Sinnott, C. Smart, Smith (Vice-Chair), Moghadas, Walsh and Whitehead

Area Committee Members: County Councillors, Moghadas, Walsh and Whitehead

Officers:

Community Funding & Development Manager: Jackie Hanson

Operations Manager – Community Engagement and Enforcement: Wendy

Young

Project Manager – Development Unit: John Richards Urban Growth Project Manager: Tim Wetherfield

Sports & Recreation Manager: Ian Ross

Committee Manager: Sarah Steed

FOR THE INFORMATION OF THE COUNCIL

16/1/EAC Apologies For Absence

Apologies were received from Councillor Owers and County Councillor Kavanagh.

16/2/EAC Declarations Of Interest

No declarations were made.

16/3/EAC Minutes

The minutes of the meeting held on the 28 January 2016 were approved as a correct record.

16/4/EAC Matters & Actions Arising From The Minutes

Open Forum 29/10/16 Cllr Roberts to arrange for Officers to call Ms Cranmer to discuss scientific readings for Tenison Road.

Scientific readings provided to Ms Cranmer, issue closed.

Open Forum 28/1/16 Cllr Johnson to follow up issue raised by resident at Maltings Close.

A full response was provided to the resident and the County Council also provided a detailed response to the questions that were asked at the Area Committee meeting.

Open Forum 28/1/16 Cllr Roberts to discuss issue with bins on pavements with Mrs Cranmer.

Jo Dicks was due to meet with Mrs Cranmer on site to discuss this issue.

Open Forum 28/1/16 Cllr Herbert to look into community noticeboards to display information about Councillors and Environmental Improvement projects.

Coleridge Councillors put an Environmental Improvement Programme bid in for boards at the last Committee but the bid wasn't successful. Councillors will continue to seek alternative funding.

Open Forum 28/1/16 Cllr Roberts to look into Coleridge Recreational Ground, query regarding toilets being closed.

Matter was being investigated and would be reported back with the toilet review at the end of the summer.

Open Forum 28/1/16 Cllr Walsh to arrange briefing note on Traffic Regulation Order

Cllr Walsh confirmed that a briefing note had been added to the East Area Committee agenda webpage and was available for Councillors to view. Referred to a question and answer note that had been prepared by Richard Wood on the parking issue.

16/5/EAC Open Forum

1. Ms Cranmer asked the Committee to support the proposal that bollards be installed at Mill Road / Tenison Road junction. The County Council removed the bollards as they were too expensive to replace following vehicle damage. She commented that when the traffic calming measures went to the Cambridge Joint Area Committee there were 16 bollards by the northern access road. This was an extremely dangerous road and a slightly raised platform was not good enough. Requested that bollards were put in place and if this was not possible that railings were put in place. She also requested a reduction in taxi licences.

Councillor Walsh stated that whilst approval may have been given by the Joint Area Committee, the County Council was in a different financial position now. He requested the Committee's support to lobby for bollards.

Councillor Benstead stated that there were two types of taxi vehicle, hackney carriages and private hire vehicles. The Council regulated the number of hackney carriage vehicles, which were currently limited to 323 vehicle licences and new plates could only be issued in exceptional circumstances. The Council could not by law limit the number of private hire vehicles.

Councillor Robertson commented that the issue about Tenison Road had been raised at the recent taxi forum.

2. Sandra Stamp raised an issue about the amount of traffic that was parking in Romsey Terrace and queried if the same approach could be taken to that in Victoria Road to ensure only visitor access.

Councillor Moghadas stated that she had put in a request to the Head of Highways at the County Council previously regarding access for residents only. He had arranged for the signage to be renewed but confirmed that she would raise the issue again and try to arrange a meeting with him.

Councillor Whitehead confirmed that for residents to get a parking scheme a survey had to be undertaken and there needed to be a sufficient number of residents that were willing to purchase a permit from the County Council.

Councillor Sinnott commented that the sign at Victoria Road had been erected by residents.

3. Roy Stamp raised an issue to do with a planning application and Romsey Terrace. He stated that objections had been submitted and

a Development Control Forum (DCF) arranged but this did not go ahead because the applicant had submitted an appeal, this was disappointing as residents were denied their chance to speak. Requested support from Councillors to request a formal hearing for the appeal as there was certain criteria that had to be satisfied before this could be permitted.

Councillor Smart commented that if the Committee provided support this could help with the request for a formal hearing. Residents in Romsey were worried that this application would set a precedent.

Councillor Blencowe stated that the Council still had to provide the recommendation that it would have given as part of the application process.

Action: Cllr Blencowe to speak with the Planning Manager to request that representations were made by the Council that the planning appeal was conducted by way of a formal hearing.

4. Richard Taylor raised a query regarding the proposals for the public highway at the riverside and stated that he would encourage a proper consultation on the proposals. He also asked how a balanced view could be reached as it seemed that a small number of residents who wanted parking spaces were being prioritised over other residents of Cambridge.

Councillor Whitehead stated that improvement ideas were being formulated regarding the Stourbridge end of riverside prior to a formal consultation being undertaken. The Council had to take into account all views including residents, cyclists and pedestrians to try and come up with a solution which was acceptable to all.

- 5. Mr Brigham raised several questions regarding Romsey Town Square plan which questioned:
 - Why the consultation did not reflect the brief that was agreed at the East Area residents' workshop in 2013 and asked if the plans could be revised to reflect the aspirations of the 2013 residents' Workshop.
 - What the point of the 2013 residents' workshop was if it was ignored.
 - Why the process had taken so long.
 - Why it failed to include public art funding.

- Cavendish Road was not intended to be an 'instead of this' project.
- Where the joined-up working was with the County Council.

Councillor Smith confirmed that there was a desire for something stronger than the current proposals. Would need to let the consultation run but would need a lot of follow up discussions and she was happy to work with residents on this.

Councillor Smart accepted that residents were disappointed but emphasised it was important to make sure that this was stage one in the process.

Councillor Moghadas commented that there had been a big backlog of s106 projects in 2013 and that this was on the 'to do' list.

Action: Requested a review of the Romsey Town Square S106 project proposals following the March/April 2016 consultation exercise.

6. Jean Glasberg asked Officers to identify sites for street scene improvements which included bike parking along the length of Mill Road to improve the public realm, this could include preliminary negotiations with landlords, costings and priorities so that if money was available in the future there were no delays like those experienced by the Romsey Town Square scheme.

Councillor Baigent commented that there had already been discussion on this issue with the previous question and that a better more thought-through proposals were required.

7. Richard Harvey asked whether something could be done about the number of taxis that turned right onto Devonshire Road. Some of the street furniture was not correctly orientated. The County Council needed to find another way in which to enforce this. He also asked whether a mobile CCTV camera could be requested.

Councillor Sinnott commented that she had seen 5 cars at 8:30 turn onto Devonshire Road. She had spoken with the Police and they had said that if they saw this then they would be able to take action. There were road signs present. It would not be possible for an officer to be in attendance at the site all the time.

Councillor Benstead stated that if the taxi had a City Council plate to take a picture and to send through to the Licensing Department. If pictures were sent

in of a taxi that was licensed by South Cambridgeshire District Council (SCDC) then these would be passed onto SCDC.

Councillor Blencowe commented that CCTV requests could be made on a temporary basis.

Councillor Smart commented that Ward Councillors could make requests for CCTV cameras to the Police.

Action: Cllr Sinnott confirmed that she would follow up whether a mobile CCTV camera could be installed there with the Police.

8. Frank Gawthrop asked when Dog Control/Exclusion Orders were going to be introduced. Green areas at Ravensworth Gardens and Mill Road were unusable and covered in dog mess.

Councillor Roberts confirmed that looking at the issue of dog fouling; the dog wardens' hours had been doubled. There had been 12 fixed penalty notices issued for dog fouling and it was expected that this number would increase. The money collected from fines issued under the fixed penalty notices was put back into community projects to clean areas up. The number of dog bins available per ward had been increased.

The Operations Manager – Community Engagement and Enforcement stated that the Council was prohibited by law to introduce a Dog Control Order programme. Mobile CCTV cameras had been requested to try and resolve this issue. They would try to see whether dog poo bag dispensers provided on site would make any difference. Dog wardens undertook patrols. There was no evidence who was responsible, Officers had undertaken door knocks to try and find out who was responsible.

- 9. Dr Eva raised the following questions and asked what action the Committee planned to take:
- After many years of campaigning, the Riverside railings were recently painted. Within a few weeks they were chipped due to the action of houseboat tenants undertaking boat repair work and due to the daily chopping and hammering when wood was broken up for fuel.
- Air pollution. The issue of unpleasant, quite possibly toxic smoke has been a regular complaint from residents of Riverside since unlicensed mooring first started in 2006.

 At the East Area Committee meeting on 28th January 2016 an update was requested to a question posed in November 2012 with regard to the provision of cycle parking in East Area. The minutes from the January 2016 meeting state "Councillor Blencowe read a statement from the Cycling Officer and apologised to Dr Eva on behalf of the Committee for the lack of information that had thus far been provided." He repeated his question to the committee:

On 29 November 2012 he proposed that within the area covered by the EAC, the Committee resolved that 'for buildings where there exists a community or civic interest the Committee will ensure that all such buildings are made cycle-friendly by providing an adequate provision of free and safe cycle stands by December 2013'.

Following discussion, the EAC agreed that where there exists a civic or community interest, EAC would strive to ensure that all such buildings were made cycle friendly by providing adequate free and safe cycle parking by December 2013.

The EAC were asked to confirm:

- 1) How many buildings of civic or community interest were identified within the EAC region?
- 2) How many of these lacked adequate free and safe cycle parking?
- 3) How many sites had since been fitted with adequate free and safe cycle parking?
- 4) How many sites (if any) remained without adequate free and safe cycle parking, and (if such still exist) what plans were in place to correct the situation?"

Councillor Blencowe read out responses which had been provided by Officers:

- The Railings were owned by the County Council and were redecorated through the Environmental Improvement Programme that the City Council operated. The boats on the Riverside were either regulated by a set of terms and conditions or were dealt with through ongoing enforcement action. The terms and conditions could be amended to cover boat repair works especially if they impacted on neighbouring properties.
- Smoke from a premises could be held to be a statutory nuisance, if the smoke came from one property and affected another (a boat would count as a property) and created an unlawful interference with the complainants use or enjoyment of their property. If (as it seemed) the

problem just effected the public highway then it was unlikely to be something the Council could tackle under normal nuisance provisions. Where complaints of this nature were made to the Council, Environmental Health were able to attend the complainants property whilst the smoke was being generated and undertake a nuisance assessment. It was confirmed to the best of Officer's knowledge the offer of a visit had not been taken up.

- The moorings were not in a smoke control area so the Clean Air Act could not be used to enforce. Local Air Quality Management legislation required that air quality standards were regularly breached at a sensitive receptor (for example a domestic premises, school or hospital) this was unlikely from such a small source.
 - Boaters were aware that smokeless fuel was to be used at all times. When the Council received reports of boaters who did not follow this, they were spoken to by a member of the Council's Enforcement Team to stop, and asked to replace it with smokeless fuel.
- Funding would be sought from the City Deal project for a comprehensive audit of cycle parking provision at civic buildings around the city and to provide improved cycle parking where need was identified. Work had been undertaken to identify these buildings which included community centres and polling stations.
- A recent survey of community buildings had provided some information which was being further investigated. Some, such as the River Lane Centre and Barnwell Baptist Church, had already had cycle parking installed through either the Cycle Cambridge scheme or the City and County Council Joint-funded Cycleways Minor Schemes Budget.
- The information gathered as part of the Council's community facilities review asked a general question about the availability of cycle racks at community facilities.
- Of the 75 that completed the Council's survey across the city 52 of the 67 that answered this question stated they did have cycle racks and 15 said no.
 - Of the 28 facilities in the east that responded to the survey 25 replied to this question, 20 stating yes and 5 stating no.

Councillor Roberts confirmed that additional paint had been bought to touch up the railings but that this work could not be completed until the issue of mooring conditions had been looked into.

Action: Cllr Roberts confirmed that he would look into the issues of mooring conditions and air pollution issue which had been raised.

Action: Baseline review of cycle provision at community facilities and application for City Deal funding to fund this.

10. Mr Lucas-Smith asked what was happening with the Eastern Gate proposals as there was money which could be sought from developers which was not being achieved.

Councillor Johnson commented that £50,000 had been allocated for a feasibility study so that officers could evaluate plans that had come out of the supplementary planning document (SPD).

Following the Committee further information was sought from Glen Richardson of the Urban Design Team responsible for the formation of the Eastern Gate SPD. He commented that if what Mr Lucas-Smith was asking for was for developers to fund cycling improvements in the immediate area then the answer would be that because we do not have a specific identified scheme yet against which we could target funding it would be premature and unreasonable to ask for money at present.

- 11. Mr Bond stated that the refurbishment of the Cherry Trees Day Centre was able to go ahead by virtue of s106 agreement funding. He was conscious that the Centre did not have adequate cycle parking provision however the provision of cycle parking could inhibit access for other users of the Centre. He also provided an update on the management structure of the Cherry Trees Day Centre. He said that Age UK Cambridgeshire and Age UK Peterborough had merged to become Age UK Cambridgeshire & Peterborough. Trustees were going to be appointed in the following week. Gloria Collier had been appointed as the new Chief Executive.
- 12. Ms Shepherd asked about secondary school provision in Abbey ward.

Councillor Whitehead commented that there was not a lot of land in Abbey ward where a new school could be situated. The County Council had been looking at three possible sites and now a fourth had become available. These were all being considered with a view to being put out to public consultation.

13. Ms Rice asked about the condition of Carter Bridge and whether there were any plans to renovate it as it had deteriorated over the last 2 years.

Councillor Roberts confirmed that the bridge was owned by Network Rail but that the City Council cleaned it. The number of times that the bridge was cleaned had been increased to 3 times a week and there was a particular sweeper that was used to clean it. People should not smoke on the bridge but they still did and this created rubbish. Consideration had been given to putting a slim-line bin in the middle of the bridge. No smoking and dog fouling signs had been erected. The exterior of the bridge was not in a good condition as it had not been cleaned since it was built. The exterior would need scaffolding to be erected so that it could be cleaned as the electricity lines created a problem in cleaning the bridge.

Councillor Smart commented that the street lights were the responsibility of the County Council and that one third of the lights did not work and some were dirty.

Action: CIIr Roberts to check with Don Blair whether the Council was cleaning the Carter Bridge at the correct rate.

14. A representative from the Body Works Dance Studio stated that it was unlikely that they would be able to move into the Howard Mallet building and asked for advice how to go forward.

Councillor Blencowe commented that the current change of use application from community use to educational use was likely to go to May /June Planning Committee. Members of the public had the ability to make public comment on the planning application.

Councillor Robertson stated that he was aware that the owners of the site had renegaded on the agreement that they had with Body Works. He had asked that the application went to Planning Committee. The public needed to make representations on the application.

Councillor Sinnott commented that the site had been designated in the local plan as a community use.

16/6/EAC Environmental Data Reports - EAC

The Committee received a report from the Operations Manager – Community Engagement and Enforcement.

The report outlined an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identified the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets, and reported back on the recommended issues and associated actions. It also included key officer contacts for the reporting of waste and refuse and public realm issues.

The following were suggestions for Members on what action could be considered for priority within the East Area for the quarter of March to May 2016:

Continuing Priorities:

- 1. Enforcement Patrols to tackle fly tipping at Riverside, Ashbury Close, Ditton Fields and St Matthews Street area.
- 2. Early morning, daytime and weekend patrols for dog fouling at the following locations:
 - St Thomas's Square and Road
 - Ravensworth Gardens play areas
 - Thorpe Way play area
 - St Bedes Crescent
 - Coleridge Recreation Ground
- 3. Enforcement investigation and action to deal with littering problems Newmarket Road from Tesco and around the areas of Wickes and Staples.
- 4. Enforcement patrols to undertake enforcement action against abandoned, untaxed and nuisance vehicles in the East Area.

New suggested priority:

5. Illegal camping barbeque and green space patrols at Stourbridge Common.

The Committee discussed the following issues:

- i. Commented that the Riverside walkabout was a success.
- ii. Questioned whether the railings on Mill Road Railway Bridge could be painted by the community payback team, if so then funding would need to be found to pay for the paint.
- iii. Expressed thanks for bins on Wycliffe Road.
- iv. Questioned how much waste was going into landfill.

- v. Asked whether Priority 3 could be extended to include the other side of the road up to B&Q.
- vi. Commented that the graffiti was back in the Elizabeth Way underpass.

Action: Wendy Young to arrange for dog poo bag dispenser at Ravensworth Gardens. Also to investigate whether Network Rail's railing could be painted.

Following discussion, Members **unanimously resolved** to approve the priorities for action above subject to the inclusion in Priority 3 to include the B&Q area on the opposite side of the road.

16/7/EAC 2015/16 S106 Priority-Setting: Follow-up Report

The Committee received a report from the Urban Growth Project Manager. The report set out the options for a couple of local outdoor sports projects. These proposals would enable the Area Committee to make use of its devolved s106 funds (which included time limited s106 contributions from Coleridge Ward) whilst leaving money for outdoor sports in the next s106 priority setting round.

The Committee discussed the following issues:

- i. Expressed support for outdoor fitness equipment, however stated that Officers needed to mindful of the type of materials that were used for the equipment so that it blended in with the context of the area.
- ii. Welcomed the upgrade of the pavilion but commented that some football teams found it difficult to be able to find a site to play locally.
- iii. Questioned whether S106 funding from outdoor sports was available for a MUGA (multi-use games area) at the East Barnwell Community Centre.

The Sports & Recreation Manager made the following comment:

i. The outdoor sports equipment for Abbey was intended to offer more resistance and "boot camp" based workouts for people and would not be constructed of wooden materials as this material was more suitable for trim trails.

The Urban Growth Project Manager also commented that:

ii. The Area Committee's previous allocation of S106 funding for East Barnwell community centre had been for the community centre, not for a multi-use games area. Devolved S106 outdoor sports funding was still available for local sports projects, albeit that it was running down. The

Area Committee would be able to consider any eligible future proposal for a multi-games area at the community centre, alongside other proposals for funding.

The Committee

Resolved unanimously to:

- i. Allocate up to £70,000 of its devolved outdoor sports s106 contributions for improvements to the pavilion at Coleridge Recreation Ground, subject to approval of the business case.
- ii. Allocate £40,000 of its devolved outdoor sports s106 contributions for outdoor fitness training equipment next to the Astroturf pitch by Abbey Pool, subject to the approval of the business case.

16/8/EAC EAC Environmental Improvement Programme

The Committee received a report from the Project Manager – Development Unit regarding the Environmental Improvement Programme (EIP). The report requested that the Committee determined which EIP schemes were allocated funding as part of the 2016-17 programme as set out in appendix A of the Officer's report.

The Project Manager – Development Unit referred to the amendment sheet which had been circulated to members and published on the Council's website which updated typographical errors within the report.

The Committee asked the following questions regarding the report:

- i. For project E1 it was requested that the funding be increased by £1000 so that it could include a community noticeboard and map of the Chisholm Trail.
- ii. It was commented that for the project for Romsey they would like to see the car parking spaces removed and replaced with cycle parking.

Mr Wakefield made the following comments:

- i. He referred to Anglia Ruskin University which had done some simple landscaping around their new building.
- ii. Requested that project E7 was prioritised so that the new building could be linked in with the rest of the area.

Following discussion, Members **resolved (unanimously)** to approve the following schemes: E1 with additional £1000 funding, E2, E7 (as revised on

the amendments sheet), E8, E9, E12, to combine E13 &14 with a budget of £5000 and E3 would be a reserve project in the event that there was any unspent funding.

16/9/EAC Strategic Review of Community Provision

The Committee received a report from Jackie Hanson, the Community Funding & Development Manager regarding the work being undertaken as part of the strategic review of community provision.

The Committee were also provided with a list of community facilities identified to date across the city that were invited to complete a survey and a map of those that had responded to the facility audit.

The Committee discussed the following issues:

- i. The map of community facilities which had been provided highlighted the areas which had the most deprivation and did not have community facilities; thought would need to be given to this information.
- ii. The map of community facilities was useful as it highlighted where a need was and if it was being met.
- iii. Encouraged people to take part in the consultation.
- iv. Questioned whether the facilities which had received funding were providing facilities to the whole of the community.

The Community Funding & Development Manager commented that:

- i. During the consultation more community facilities were being identified and would be included in the review.
- ii. Community facilities would be encouraged to take part in the consultation.
- iii. There were agreements in place with facilities who had received s106 agreement funding to monitor the use of the facility. Mystery shopping checks were also undertaken so that the Council could check that the facility was meeting the agreed use.
- iv. The facilities had been plotted by type on the plan, this did not necessarily show the number of facilities in the ward or the capacity of the facility in the ward.

The Committee

Resolved unanimously to:

- i. Note the work of the review and initial findings of the city-wide community facilities audit.
- ii. Promote the 'call for evidence' stage of the review and encourage stakeholders to feed in their experience and evidence as detailed in sections 5 and 6 of the Officer's report.

16/10/EAC Area Committee Community Grants 2016-17

The Committee received a report from Jackie Hanson, the Community Funding & Development Manager which detailed applications received for 2016-17 funding for projects in the East Area.

The Committee questioned the allocation of funding to Mill Road Bridges.

The Community Funding & Development Manager confirmed that it was anticipated that the Mill Road Bridges organisation would become less dependent on East Area Committee funding.

The Committee

Resolved unanimously to:

i. Approve the awards detailed in appendix 1 of the Officer's report and summarised in paragraph 2.2 of the Officer's report.

16/11/EAC East Area Committee Dates 2016/17

The following dates were agreed:

- 7 July 2016
- 13 October 2016
- 12 January 2017
- 6 April 2017

The meeting ended at 10.15 pm

CHAIR

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committee action sheet Agenda Item 5

Committee	East Area Committee
Date	7 April 2016
Updated on	7 June 2016

ACTION	LEAD OFFICER/ MEMBER	TIMESCALE	PROGRESS			
Dr Eva raised issued regarding audit of Cycling Provision for Community Facilities	Cllr Blencowe / Clare Rankin / Pedestrian and Cycling Steering Group	7/4/16	Referred issue to the Pedestrian and Cycling Steering Group and requested an audit of cycle provision at Community facilities was undertaken. Raised at meeting on 25 th Feb 2016.			
	Clare Rankin	7/7/16	Further discussed at above steering group on 6 th June. Agreed that baseline review of cycle provision at city wide community facilities to be conducted and application for City Deal funding to pay for it.			
			Community facilities cycle parking audit Officers investigating how a baseline review of existing provision might best be undertaken through existing, and upcoming, work programmes with reference to timelines and resourcing opportunities.			
Cllr Roberts to look into Coleridge Recreational Ground, query regarding toilets being closed	Cllr Roberts	7/4/16	Matter was being investigated and would be reported back with the toilet			
because of asbestos and	Page	21	review at the end of			

issue regarding fence and overgrown entrance.			the summer.
Cllr Blencowe to speak with the Planning Manager to request that representations were made by the Council that the planning appeal was conducted by way of a formal hearing.	Cllr Blencowe	7/7/16	
A review of the Romsey Town Square S106 project proposals following the March/April 2016 consultation exercise.	John Richards / Tim Wetherfield	7/7/16	Officers met with local Ward Councillors to review the consultation response and comments and suggestions from a number of local stakeholder groups. The proposal detail is under review to identify opportunities to add further value, and local flavour, to the project and a further meeting is being arranged with councillors and principal stakeholders to discuss this further. Further dialogue is being undertaken between Council officers, local ward members, and principal stakeholder interests to discuss the consultation outcomes and where opportunities might be available to add in further quality, value and local significance to the project proposals.
Cllr Sinnott to follow up if a mobile CCTV camera	Cllr Sinnott	7/7/16	
could be sited on Devonshire Road with the	Page 2	2	

Police.			
Cllr Roberts to look into mooring conditions and air pollution issue raised.	Cllr Roberts / Jo Dicks / Alistair Wilson	7/7/16	Cllr Roberts currently investigating issue.
Cllr Roberts to check with Don Blair whether the Council was cleaning the Carter Bridge at the correct rate.	Cllr Roberts / Don Blair	7/7/16	
To arrange for dog poo bag dispenser at Ravensworth Gardens. Also to investigate whether Network Rail's railing could be painted.	Wendy Young	7/7/16	Dog poo bag dispenser installed w/c 11 April. Officer had contacted Network Rail but no response to date.



Agenda Item 7



Neighbourhood profile update Cambridge City East Neighbourhood

July 2016



Matt Johnson, Safer Neighbourhoods Inspector

Lynda Kilkelly, Safer Communities Manager, Cambridge City Council





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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for January 2016 to May 2016, compared to the previous like reporting period August 2015 to December 2015 and the same reporting period in 2015 and;
- Information provided by the Safer Neighbourhood Policing Team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the East Area Committee meeting of 28 January 2016, the committee recommended adopting the following priorities:

- Continue to target the supply of controlled drugs
- Continue to target street based ASB in and around Mill Road
- Retain speed checks

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The table below summarises the action taken and the current situation.

Continue to	target the supply of controlled drugs
Objective	Continue with the work against the supply of controlled drugs
Action Taken	Due to an increase in the number of London drug dealers being stopped in Cambridge and found with bladed weapons, officers have further developed the "Op Hexham" drug strategy (which has previously been reported on) and undertaken a period of focused activity.
	A team of officers was formed for a six-week operation to target London dealers and persons here in Cambridge connected to them. Officers from the East policing team have worked side by side with these officers and a large number of arrests have been made.
	Thirty-six suspects have been arrested with the majority originating from London. A significant proportion of those arrested were found to be carrying weapons which have been recovered and taken off the streets. Drugs valued in the tens of thousands of pounds together with a similar amount of cash have been recovered.
	During the operation a number of drug users stated it was getting harder to buy drugs in Cambridge.
	Intelligence received also indicates that those in control in London are saying that Cambridge is becoming too difficult to operate in; Cambridge is not a financially viable market for the dealers in the terms of their loss of seized drugs and cash.
	Those found to be harbouring dealers for financial reward are

	being prosecuted. If found in social housing, the housing officers and Safer Communities are being informed, who begin eviction action through the civil courts to run alongside the criminal courts. There is a high volume of cases which are currently ongoing.
Current Situation	A number of incidents involving violence with weapons in the city brought about the creation of the dedicated team. During the operation and through continued actions after, we have seen a clear reduction in these types of incidents. Although it is clear we cannot eliminate drugs from the city, the actions taken enable us to manage the situation which is an ongoing need in all cities.
	Officers will continue to monitor the situation and encourage reporting. The city teams now review all drug dealing reports each morning and grades the risks to the community.
Lead Officer	Sergeant Colin Norden, Cambridgeshire Constabulary

Continue to	target street based ASB in and around Mill Road									
Objective	Target street drinking and alcohol-related ASB in and around Mill Road									
Action Taken	Despite the numbers of street drinkers and rough sleepers dramatically increasing across Cambridge, particularly in the city centre, the number of ASB reports has not changed over a significant period in the East area.									
	 The East area team continues successful actions previously reported such as: Targeted patrols conducted by both the East area Problem Solving Team and the Street Life Officers. Increased patrols The use of dispersal power has been used when 									
	appropriate. The level of compliance with the PSPO is still high and is being proportionately and effectively used.									
	The East area Problem Solving Team continue to work closely with the City Council's Safer Communities team and various outreach services to divert and support those involved in alcohol related ASB.									
Current Situation	The situation continues to run at a managed level commensurate with the last report. Actions are clearly									

	impacting so that levels have not increased. Continuing strategies in place will enable continued management of the ASB issue.
Lead Officer	Sergeant Colin Norden, Cambridgeshire Constabulary

Retain speed	d checks							
Objective	Retain speed checks							
Action	At the area meeting in January, it was agreed that the East							
Taken	area team would complete two days of action on Mill Road bridge. These were conducted at the start of March. The action resulted in a number of tickets to both drivers and cyclists. The feedback from the public was positive and although the high visibility days of action have not been repeated, enforcement has continued at the location and it forms part of officers' day to day work.							
	Officers have been out with handheld laser speed enforcement devices in a number of locations including, but not limited to, Coldhams Lane, Mill Road, Tension Road, Barnwell Road and Hill Road; from this, a number of drivers were reported for summons/conditional fixed penalty.							
	We have had numerous reports of parking concerns/problems on Station Road, with vehicles of all types mainly dropping off and picking up. The East area team have undertaken joint patrols with the council to reduce this.							
	The police continue to receive reports of "road rage" incidents which are typically recorded as offences under Public Order legislation. The reports are increasing in evidential quality as members of the pubic are recording the incidents on body worn videos, helmet/dash cams and smart phones type devices. This makes taking the matter forward to court successful.							
Current Situation	Traffic offences are committed daily in Cambridge and enforcement action will continue to take place; however, it is important we do not single out specific type vehicle types or users as the offences are across all groupings. Everyone has a responsibility to follow the rules of the road and use common sense when needed.							
Lead	Sergeant Colin Norden, Cambridgeshire Constabulary							
Officer								

3 PRO-ACTIVE WORK & EMERGING ISSUES

Cambridgeshire Constabulary

Over a period of several months, a large number of burglaries were committed across at least three counties linked to the same offenders.

After making an arrest and recovering several stolen items from a burglary, the East team began to investigate other property seized, thereby uncovering the links to cross border incidents.

The team patiently reviewed a high volume of crime reports and made enquiries with victims which ultimately led to the identification of more offences and three associated burglars being arrested, charged and remanded pending trial.

A significant amount of goods, both in terms of volume and value, has been recovered and returned to victims of crime, which has included jewellery, personal IT and luxury cars.

Cambridge City Council

The Safer Communities team has been involved in cases of serious antisocial behaviour across the East area and actions have been taken to address this. For example, one tenancy undertaking was signed, three Notices of Seeking Possession were issued, one injunction was secured and the county court awarded possession of one property.

The team has been instrumental in resolving complaints of anti-social behaviour in the Riverside area, working with two housing associations, the police and other agencies. This involved serving three Acceptable Behaviour Contracts (ABCs). Since the ABCs have been signed, anti-social behaviour has decreased significantly and there have been no more complaints.

Members of the team attended a community day in Thorpe Way which was well attended by the local community. The team also arranged, with the support of Abbey people and colleagues from the County Council, a well-attended alcohol awareness training session. This session was specifically for professionals working in Abbey and with residents who live in Abbey.

A multi-agency task group has been working in the Abbey ward for the past year, tackling issues such as domestic abuse, healthy relationships and increasing reporting. The Safer Communities team has been liaising closely with the police and homelessness agencies to tackle problematic rough sleeping in various locations, including the East Road and St. Matthew's Street garages. These areas have been referred to the City Council's multi-agency task and target meeting for regular action planning and monitoring and complainants are being updated on a regular basis. A number of garages identified as being used for drug taking have now been cleared and secured. Any individuals identified are being advised where they can access support and accommodation and have been left information cards including a map signposting them to the relevant agencies. Notices have been left warning that sleeping in the garages is not permitted. Where individuals are refusing to seek alternative accommodation legal action is being pursued.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
		Jan 16 – May 16	42	62	251	11	4	78	225	105	131	347	1,256	547
AREA	City East	Aug 15 – Dec 15	74	66	198	13	13	57	282	93	123	288	1,207	497
AR		Jan 15 – May 15	50	41	195	9	13	56	267	125	139	319	1,214	494
		Jan 16 – May 16	18	22	98	2	1	28	27	26	48	89	359	131
Page 32	Abbey	Aug 15 – Dec 15	21	14	76	6	5	26	47	29	43	75	342	148
je		Jan 15 – May 15	11	15	50	2	6	24	40	41	37	79	305	125
$\tilde{\aleph}$		Jan 16 – May 16	6	16	58	2	1	17	30	13	25	78	246	92
	Coleridge	Aug 15 – Dec 15	13	20	42	2	5	9	39	9	21	71	231	82
		Jan 15 – May 15	16	9	49	1	1	10	44	12	34	86	262	79
		Jan 16 – May 16	8	12	51	5	0	16	128	42	34	121	417	223
	Petersfield	Aug 15 – Dec 15	21	21	60	4	0	12	158	42	35	87	440	181
		Jan 15 – May 15	14	10	59	3	4	13	145	62	40	113	463	211
		Jan 16 – May 16	10	12	44	2	2	17	40	24	24	59	234	101
DS	Romsey	Aug 15 – Dec 15	19	11	20	1	3	10	38	13	24	55	194	86
WARDS		Jan 15 – May 15	9	7	37	3	2	9	38	10	28	41	184	79

5 RECOMMENDATIONS

- □ To continue the momentum which has made Cambridge a hostile place for class A drug dealers to trade.
- Other priorities as set by the Committee.



Environmental Report



Cambridge East Area March to May 2016

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the period of June to August.

Continuing priorities*

Number	Priority details
1	Enforcement patrols to tackle fly tipping at Riverside, Ashbury Close, Ditton Fields and St Matthews Street area
2	Early morning, daytime and weekend patrols for dog fouling at the following locations: • St Thomas's Square and Road • Ravensworth Gardens play areas • Thorpe Way play area • St Bedes Crescent • Coleridge Recreation Ground
3	Enforcement investigation and action to deal with littering problems Newmarket Road from Tesco and around the areas of Wickes and Staples, B&Q and Cambridge Retail Park
4	Illegal camping barbeque and green space patrols at Stourbridge Common.

New suggested priorities

Number Priority details
5 Enforcement patrols to tackle environmental crime at Thorpe Way estate.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

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^{*} Amendments to continuing priorities are shown in italics

Community intelligence questions

- 1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
- 2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
- 3. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. The teams undertook coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action was additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Abbey – Environmental Report January to March 2015 Coleridge – Environmental Report April to June 2015 Petersfield – Environmental Report July to September 2015 Romsey – Environmental Report October to December 2015

5. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly tipping at Riverside, Ashbury Close Ditton Fields and St Matthews Street area					
Action Taken	Between March and May a total of 15 hours of patrols/enforcement work was undertaken in the Riverside area. Riverside has a number of areas requiring regular monitoring including residential and illegal moorings on the river Cam. Increased patrols were also made over the weekends of the Strawberry Fair, The Dragon Boat Festival. High visibility patrols and events have allowed the enforcement team to engage with members of the public including visitors and residents of Cambridge. This has proven to be particularly effective during busy periods over the weekend. The team has been able to offer words of advice, environmental information and provide a visible deterrent to environmental crime particularly incidents of littering and fly tipping. The team has promoted the week of the City Council and given general advice relating to environmental and local authority matters. Incidents dealt with along Riverside during the period of March to May include the following. Four incidents of fly tipping. Two of the incidents are being investigated with evidence retrieved. Two incidents of littering from street life at Elizabeth Way Bridge. Twelve full black refuse sacks dumped by a litter bin. Footfall has increased along Riverside. This is in part due to the better weather and increased visitor numbers. Incidents of littering and fly-tipping have increased. Further patrols especially at weekends and monitoring of the recycling centre are still required. Heading into the summer months and despite poor weather during June it is recommended that this area remains a priority.					
Current Situation:	Ongoing					
Action Taken Officers continue to provide hi visibility proactive and reassurance the location, to address and identify any issue of environmental of location specifically suffers from regular fly tipping issues, a abandoned vehicles. During some of these patrols fly tips he observed and dealt with accordingly, however no evidence found Door to door enquiries have been made by the enforcement ascertain relevant intelligence regarding these offences, to industry of the continue of the patrols will continue.						
Current Situation:	Ongoing					
Action Taken	Between March and May a total of three hours of patrols have been conducted in the area of Ditton Fields. Officers have also spent time in the area as part of scheduled patrols for abandoned vehicles and nuisances vehicles. One incident of a fly tipped sofa was investigated with a number of residents					

	spoken with regarding the matter. Problems with abandoned vehicles continue with two incidents of abandoned vehicles investigated by the team. Continue monitoring through next period especially in regards to vehicles. Then consideration to the question of this remaining a priority can be made depending on any other environmental crime offences.						
Current Situation:	Ongoing						
Action Taken	During the period between March and May the enforcement team of spent a total of 15 hours patrolling the area of Staffordshire Street and the St Matthews Estate. Five incidents of fly tipping were investigated over this period. The area of Staffordshire Street and the St Matthews Estate had a number of environmental offences requiring investigation over this period. The area as a whole includes green spaces, play areas, community shops and schools. Patrols have also been conducted in relation to abandoned vehicles and nuisance vehicles. Work has also been conducted in the area by the Dog Warden Service. Footfall is heavy during peak periods especially the areas surrounding St Matthews Piece, Norfolk Street and New Street. Continued monitoring and foot patrols are still required due to deal with the variety of offences that occur in this area.						
Current Situation:	Ongoing						

Priority 2	Early morning, daytime and weekend patrols for dog fouling at the following locations: • St Thomas's Square and Road • Ravensworth Gardens play areas • Thorpe Way play area • St Bedes Crescent • Coleridge Recreation Ground			
Action Taken	Dog warden patrols have been conducted by both the Dog Warden Service and Enforcement team to address the issues of dog fouling totalling over 26 hours. Educational advice and dog bags continue to be provided to a number of dog walkers at these locations. These areas continue to be problematic for dog fouling and are recommended to continue for the upcoming period.			
Current Situation:	Ongoing			

Priority 3	Enforcement investigation and action to deal with littering problems Newmarket Road from Tesco and around the areas of Wickes and Staples, B&Q and Cambridge Retail Park					
Action Taken	The enforcement team have conducted 12 patrols totalling 6 hours at Tesco Incidents investigated include four incidents of fly tipping. Two incidents relating to the public recycling centre. The team continued to monitor the area of the war memorial where one incident involved human faeces in the bushes nearby. To continue as a team priority. The site is an area regularly patrolled by officers as part of the route for Riverside, Logan's Meadow, Pyes Pitch and the industrial estates along Newmarket Road. Issues relating specifically to the store over this period have decreased.					

	However issues at the public recycling centre and the war memorial have increased.
Current Situation:	Ongoing
	Six patrols have been conducted in the B&Q, the retail park and Wickes/Staples areas totalling five hours. Patrols have identified improvements but issues with trade waste and business related litter continue. Further patrols continue especially in the area of the Retail Park which is a relatively new priority. All the areas form part of a route regularly patrolled by the enforcement team that links Riverside, Newmarket Road and Stourbridge Common. All the business (retail) sites should continue as a priority. The enforcement team are continuing to monitor all the sites and work with business in order to resolve issues.
Current Situation:	Ongoing

Priority 4	Enforcement patrols to undertake enforcement action against abandoned, untaxed and nuisance vehicles in the East area.					
Action Taken	Patrols have been conducted at numerous locations within the wards, over 91 hours dedicated abandoned vehicle patrols have been conducted between March and May. The total hours conducted patrolling by the enforcement team is across the whole area. Including St Mathews, Riverside etc. Vehicle checks made on suspect vehicles at the location with detail recorded, and dealt with accordingly. Vehicles had 7 day notices applied for them to be removed by the registered owners. Officers continue to monitor this issue as part of their routine work, and it recommended to remove this as a priority at this time.					
Current Situation:	Completed					
Action Taken	Patrols have been conducted at numerous locations within the ward. These patrols consisted of proactive patrols as well as reactive, acting on intelligence received. Vehicle checks made on suspect vehicles at the location with details recorded, and dealt with accordingly. Vehicles were lifted by the designated enforcement team for this area. Officers continue to monitor this issue as part of their routine work, and it is recommended to remove this as a priority at this time.					
Current Situation:	Completed					
Action Taken	Patrols have been conducted at numerous locations within the ward. Vehicle checks made on suspect vehicles at the location with details recorded, Officers continue to monitor this issue as part of their routine work, and it is recommended to remove this as a priority at this time.					
Current Situation:	Completed					

Priority 5	Illegal camping barbeque and green space patrols at Stourbridge Common					
Action Taken	Officers have conducted 14 hours' worth of patrol in the area of Stourbridge Common. These hours do not include when officers have conducted moorings checks on Stourbridge Common. The area is regularly patrolled in conjunction with the Newmarket Road priority areas and Riverside. Incidents investigated include when tree guards and fence posts have been removed to make a bonfire. Two incidents of illegal camping/sleeping. An incident of needles being recovered and disposed of correctly.					
Current Situation:	Ongoing					

Other issues:

Issue	Litter on Carter Bridge and in the Rustat Road area					
Action Taken	Officers have patrolled and monitored the littering issues that arose around the area, Enforcement officers to continue with patrols at the location and deal with any issues that should arise in the future. Seven hours of patrols from March to May. Continuing to patrol and monitor the littering issues that arose around the area as part of routine patrols.					
Current Situation:	Completed					

Issue	Painting of road closure sections at Gwydir Street, Hooper Street and Greville Road			
Action Taken	Permission received from County Council Highways officers to undertake painting. Work has been completed with Community Payback on the Gwydir Street bollards and further work is planned during the summer.			
Current Situation:	Ongoing			

Issue	Dog poo bag dispenser at Ravensworth Gardens
Action Taken	A new dog poo bag dispenser has been installed at Ravensworth Gardens upper play area, and is being monitored for its usage and success.
Current Situation:	Completed

6. Environmental Data

Private Realm [East Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
March to May 2016	Pest control	73	57	0	0	N/A
March to May 2015	Noise Complaints	124	N1/A	2	3	1
March to May 2016		148	N/A		3	2
March to May 2015	Refuse/ Waste Complaints	8	N/A	2	0	0
⊕ ∰March to May 2016		11	IN/A		0	0
March to May 2015	Other public health complaints ³	13	N/A	2	0	0
March to May 2016		18	IN/A		0	0
March to May 2015	Private Sector housing standards	68	N/A	2	3	0
March to May 2016		85	IV/A		5	1

² All complaints will generally have at least one such action ³ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [East Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Mar-May 2015	Abandoned	29	N/A	N/A	0	0	0
Mar-May 2016	vehicles	33	N/A	IN/A	1	0	0
Mar-May 2015	Nuisance	8	6	NI/A	0	0	0
Mar-May 2016	vehicles ⁴	4	4	N/A	0	0	0
Mar-May 2015	Derelict	27	N/A	NI/A	N/A	N/A	N/A
Mar-May 2016	cycles	29	N/A	N/A	IV/A	N/A	IN/A
Mar-May 2015	Domestic	83	21	0	0	0	0
Mar-May 2016	waste	15	8	0	0	0	0
ည္ Mar-May 2015	Trada waata	2	2	0	0	0	0
Φ Mar-May 2016	Trade waste	3	3	0	0	0	0
の Mar-May 2015	Litter	15	0	0	11	0	1
Mar-May 2016	Litter	25	0	0	23	0	0
Mar-May 2015	Illegal	0	N/A	0	N/A	0	0
Mar-May 2016	camping	1	IN/A	1	IN/A	0	0
Mar-May 2015	Illegal	38	11	NI/A	0	0	0
Mar-May 2016	advertising	12	2	N/A	0	0	0

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⁴ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of public realm enforcement data

- Of the 33 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. Two abandoned vehicles were seized from Ross Street and Stourbridge Common. One fixed penalty notice has been issued, the case is currently ongoing. One untaxed vehicles was removed from Cromwell Road. The majority of vehicles identified in this period are as part of the proactive work carried out by the enforcement team.
- Four nuisance vehicles were found across the East Area. One vehicle was found for sale on Coldhams Lane, Barnwell Road, Cromwell Road and Vinery Road all vehicles were removed from sale within a 7 day period.
- Twenty nine cycles were removed from across all four wards. The number of cycles removed as abandoned in the East area usually varies between 15 to 25 a guarter.
- There were fifteen domestic waste investigations conducted in the East area, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were eight warning letters, and in the remaining cases it was not possible to identify a responsible suspect or there was insufficient evidence to proceed.
- Three cases of trade waste were investigated in the East area, including cases of waste being dumped or bins not being managed. Educational advice was provided to three businesses.
- There were twenty five cases of litter investigated in the East area; twenty three fixed penalties were issued for littering including four on East Road and ten on Mill Road. All fixed penalties were subsequently paid.
- Page There was one case of illegal camping at Stourbridge Common. A statutory notice was served on the site and subsequently the owner removed the tent within the 24-hour period.
- Twelve incidents of illegal advertising were identified, nine of which were posters and the majority were untraceable. There was also two estate agent boards identified which were removed by the agents, and advice was given regarding an illegally placed banner.

Dog Warden Service [East Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Mar-May 2015	Stray	4	2	0	2	0	Nine other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Mar-May 2016	dogs	7	0	0	6	1	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Mar-May 2015	Dog control	6	0	0	0	0	0
ည် Mar-May 2016	orders: Fouling	10	0	0	3	0	0
Φ Mar-May 2015	Dog control	0	0	0	0	0	0
Mar-May 2016	orders: Exclusion	0	0	0	0	0	0
Mar-May 2015	Dog control	0	0	0	1	0	0
Mar-May 2016	orders: Leads	1	0	0	0	0	0
Mar-May 2015	Other dog	1	0	0	0	0	0
Mar-May 2016	complaints ⁵	3	1	0	0	0	0

Summary of dog warden data

There were three fixed penalty notices issued for dog control orders, which were in Petersfield at Mill Road Cemetery for failing to clear up dog fouling. All fixed penalties were subsequently paid. Dog fouling was reported to the dog warden in the following locations – St Matthews Street. Two stray dogs claimed were followed up for not having microchip registered dogs; the owners subsequently complied without any formal action.

⁵ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [East Area]

			Total number of	Ward				
	Period	Activity	incidents	Abbey	Coleridge	Petersfield	Romsey	
	Mar-May 2015	Election sign	78	29	10	21	18	
	Mar-May 2016	Fly tipping	99	36	21	19	23	
	Mar-May 2015	Offensive graffiti6	9	1	0	6	2	
	Mar-May 2016	Offensive graffiti ⁶	7	2	2	1	2	
	Mar-May 2015	Detries and all sure ###7	30	0	13	10	7	
Page	Mar-May 2016	Detrimental graffiti ⁷	51	2	8	36	3	
48	Mar-May 2015	Noodloo	66	35	1	27	3	
	Mar-May 2016	Needles	151	0	7	9	136	
	Mar-May 2015	Channing trallers	75	10	6	42	17	
	Mar-May 2016	Shopping trolleys	80	2	8	50	20	

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⁶ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the 36 reports for fly tip in the Abbey ward, just under a quarter of them were from Ditton Fields. Repeat incidents were also found at Riverside, Jack Warren Green and Wadloes Road. The other fly tip reports for Abbey area were reported from different locations.
- In Coleridge over a quarter of the fly tips were found at Suez Road the majority of which were identified whilst enforcement officers were on patrols in the area. There were also repeat incidents at Perne Road and Ashbury Close, the rest of the incidents were single locations and there were no patterns identified.
- The majority of fly tips in Petersfield were household waste and were single locations and there were no patterns identified, a few repeat incidents along Mill Road were identified but no patterns of responsibility were found.
- Twenty three fly tips were removed from Romsey including five incidents although no patterns of fly tipping were identified.
- Offensive language was removed from bridge at Riverside and offensive language was removed from under stairwell at block of flats on Dennis Road in Abbey ward. Offensive language and pictures of human anatomy were removed from play equipment on St Thomas's Road and; offensive language was removed from BT box on St Margaret's Square in Coleridge Ward in April 2016. Offensive language was removed from a stairwell at Queen Anne Terrace car park in Petersfield ward in April 2016 and two instances of political graffiti were removed from paths at Wycliffe Road in Romsey ward in April 2016.
- The 2 instances of graffiti in Abbey ward were general tagging in Thorpe Way and Riverside; five of the eight instances in Coleridge ward were general tagging on Cherry Hinton Road and the roads off of it. The instances of detrimental graffiti in Petersfield ward were tagging; and included repeat incidents on Mill Road and St Matthews Street.
 - In April 2016 five needles were removed from a dog waste bin by operative on Davy Road Recreation area in Coleridge ward, in March two needles were removed from wooded area near paddling pool on Davy Road in Coleridge ward. A proactive needle sweep of Mill Road Cemetery (Petersfield ward) was conducted in May 2016 which resulted in the removal of one used needle. Three used needles were removed in April 2016 from Mill Road Cemetery at the Norfolk Street entrance where and one used needle was removed from St Matthews Street Garages (Petersfield ward) by operative in March 2016 and in one instance in March 2016 there were two used needles removed from green area outside Petersfield Mansions. One used needle was removed from near a drain on Norfolk Street in March 2016. 136 needles were removed in the period March to May 2016 in Romsey, which included twenty needles found in a bin at Vinery Road, three used needles left on Thoday Street in a needle container. 112 needles were dumped in the front garden of a Coleridge Road property and one needle in Romsey Recreation Ground.
- The number of trolleys impounded by Streets and Open Spaces was 42.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2015-16
Recycling rate – dry recycling 2015/16	21.4%	21%	23%	25.2%	22.6%
Recycling rate – dry recycling 2014/15	21%	22.2%	23.4%	24.5%	23%
Recycling rate – composting 2015/16	23.8%	22.3%	21.3%	15.03%	20.8%
Recycling rate – composting 2014/15	24.9%	23.8%	20%	14.9%	21.1%
mount collected for disposal 2015/16	54.8%	57.7%	55.8%	59.7%	56.7%
mount collected for disposal 2014/15	54.2%	54%	56.7%	60.7%	56.23%
No of press releases issued	5	3	5	6	19
No of 2 nd blue bins delivered	93	164	146	190	593
No of 2 nd Green bins delivered	87	46	876 ^{§§}	13	1033
Number of 3 rd and 4 th green bins registered			77		77
No. of bins changed from standard to small	32	26	22	39	119
No of events attended	15	10	10	5	39
No of people spoken to	800	210	280	253	1543
No of Kitchen Caddies given out at events***	473	195	321	58	1047

Number of people registering under the second year of the scheme Excludes caddies given out via council receptions

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2015-16
No of recycling champions (RC) at events	33	9	17	5	64
No of new RC recruited	8	3	4	2	17
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish 11 T recycled	Total 20.5 tonnes Rubbish: 8.59 recycled	None this quarter	20 Tonnes of electricals of recycling	56.2 tonnes rubbish 39.5 tonnes of recycling
No of community/school visits to AmeyCespa	14	5	17	11	47

Summary of Waste and Recycling Data

The total recycling rate is 43.3% which has changed slightly compared to last year, 43.8%. A rise in rubbish to landfill has been seen, maybe partly due to the new developments in the city and changes to population. It has been a very busy and productive year for the waste and recycling team who have aimed to keep up the momentum of increasing recycling and community engagement alongside the re-location to Waterbeach and merging of teams with South Cambridgeshire District Council. We look forward to reaping the benefit of these changes in 2016-

Jan- March events attended

- Hazelwood and Molewood Community Day
- Volunteer for Cambridge, Guildhall
- · Accommodation Fair- Anglia Ruskin
- Annual Electrical collection event with University and ERP- Sidgwick Site
- Food Fair-Central Library

7. Proactive and community work

The proactive and community work for the East Area is listed below:

Task	Rope Walk
Action Taken	A team of Community Payback cleared rubbish and cutback shrubbery on Rope Walk.
Current Situation	Completed

Task	St Matthews Road
Action Taken	The flats on St Matthews Road had the pavements weeded and detritus cleared and the railings painted with the help of Community Payback.
Current Situation	Completed

Task	Repainting traffic bollards			
Action Taken	The pedestrian / cycle bollards on Gwydir Street have been repainted with Community Payback; further work is planned on the bollards in the area.			
Current Situation	Upcoming			

Task	Ditton Fields
Action Taken	Goal posts and teen shelter are to be painted as part of the Ditton Fields Recreational area revamp in conjunction with Community Payback.
Current Situation	Upcoming

Task	Seymour Street
Action Taken	Alleyway on Brookfields Road to be cleared of rubbish, detritus and overgrowth by two teams of Community Payback.
Current Situation	Upcoming

8. Key contacts

Officers

Area	Contact	Telephone Number	Email	
Environmental Health Manager	Yvonne O'Donnell	01223 457951	vvonne.odonnell@cambridge.gov.uk	
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk	
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk	
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk	
East Area Ranger: Ian Colley	City Rangers	01223 458282	cityrangers@cambridge.gov.uk	
ည် Public Realm Enforcement (East	Nick Kester	01223 458573	streetenforcement@cambridge.gov.uk	
ຽນ team):	Jamie Lambert	01223 458062		
Dog Warden	Samantha Dewing (Mon- Wed)	01223 457883	dogwardon@cambridge.gov.uk	
Dog warden	Sharron Munro (Wed-Fri)	01223 437003	dogwarden@cambridge.gov.uk	
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk	
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk	
Out of Hours	Emergency calls	0300 3038389	N/A	

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk.
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

9. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	12	0
Coleridge	8	3
Petersfield	10	0
Romsey	13	0

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Newmarket Road (by bus stop near	November 2014	
	to Jack Warren Green)		
Abbey	Velos Walk (top of Helen Close)	February 2015	
Abbey	Stanley Road (junction with Riverside)	December 2014	
Abbey	Saxon Road (junction with Riverside)	December 2014	
Abbey	Riverside (under Millennium bridge)	December 2014	
Abbey	Jack Warren Green	August 2015	
Abbey	Tiptree Close pathway	August 2015	
Abbey	Thorpe Way	August 2015	
Abbey	Rachel Close	August 2015	
Abbey	Fison Road (top of Anns Road)	August 2015	
Abbey	Dennis Road (next to phone box)	August 2015	
Abbey	Ekin Road (footpath to Ditton Lane)	August 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	St Thomas's Road (junction with St Thomas's Square)	December 2014	
Coleridge	Birdwood Road (by number 52)	May 2015	
Coleridge	Perne Road (near Radegund Road roundabout)	April 2015	
Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
Coleridge	Cherry Hinton Road (by bus stop at Leisure Park)	August 2015	
Coleridge	St Margaret's Road (junction with Cherry Hinton Road)	November 2015	
Petersfield	Veras Way (top of Rope Walk)	November 2014	
Petersfield	Staffordshire Street (walkway between St Matthews Street)	December 2014	These two sets of bins have

Petersfield	Staffordshire Street (between Hollymount and Glenmore)	December 2014	attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (outside Bath House play area)	September 2015	
Petersfield	Ainsworth Street (next to children's play area)	September 2015	
Petersfield	Abbey Walk (junction with York Street)	November 2015	
Petersfield	Gwydir Street (next to Bath House play area)	November 2015	
Petersfield	Ainsworth Street (next to play area)	November 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)	July 2015	
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Montreal Square (alleyway through to Hobart Road)	September 2015	
Romsey	Marmora Road (by junction with Suez Road)	September 2015	
Romsey	Marmora Road (Alleyway to Coleridge Road)	September 2015	
Romsey	Coldhams Lane (opposite the Paddocks)	September 2015	
Romsey	Fairfax Road	September 2015	
Romsey	Montreal Square	October 2015	
Romsey	Marmora Road (junction with Suez Road)	October 2015	
Romsey	Marmora Road (by alleyway to Coleridge Road)	October 2015	
Romsey	Brooks Road (junction with Wycliffe Road)	February 2016	

Dog bin provision
A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	4	0
Coleridge	4	0
Petersfield	1	2
Romsey	1	3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Barnwell Road (entrance to	December 2014	
Abbey	Coldhams Common)		
Abbey	Egerton Close (junction with	March 2015	
Abbey	Egerton Road)		
Abbey	Fison Road / Thorpe Way	January 2015	
Abbey	Leonard Close	June 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	Coleridge Recreation Ground	August 2015	
Colenage	(top corner)		
Coleridge	St Thomas's Road (on	April 2016	
Colenage	recreation ground)		
Coleridge	Golding Road (Radegund Road	March 2016	
Colenage	junction)		
	Ravensworth Gardens (on	December 2014	
Petersfield	green at entrance from		
	Devonshire Road)		
Romsey	Sedgwick Street (at junction with	April 2015	
Romsey	Fairfax Road)		

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Abbey	5	8
Coleridge	0	13
Petersfield	0	13
Romsey	0	13

Abbey area – Thorpe Way Recreation Ground (2 signs) and Ditton Fields Recreation Ground (3 signs).



10. Appendices

St Matthews Street area before and after work undertaken by City Rangers and Community Payback



Gwydir Street bollards before and after work undertaken by City Rangers and Community Payback





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